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## #246 (1570870193): Modeling Sales Person Performance Based On Sales Data Clustering

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Authors

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Paper title

Modeling Sales Person Performance Based On Sales Data Clustering Only the chairs can edit

Conference and track

2022 5th International Seminar on Research of Information Technology and Intelligent Systems (ISRITI) - Data and Distributed Computing

Abstract

Only the chairs can edit The case study in this research is a company in Indonesia. Currently, the company needs to assess...

Keywords

Intelligent System; sales data analytics; sales person performance; multidimensional clustering; self organizing map Only the chairs can edit

Topics

Big Data; Data Mining, Web Technology, and OntologyOnly the chairs can edit

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**Presented** by Kadek Cahya Dewi (bio) in session 2-5: Parallel Session 2-5 chaired by Aloysius Agus Subagyo from Thu, December 8, 2022 00:30 EST until 02:30 (6th paper) in Breakout Room 5 (15 min.)

Presentation

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### Review

Actions	Technical content and scientific rigour	Novelty and originality	Quality of presentation	Relevance and timeliness	Recommendation
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<div>Detailed comments</div> <div>How feasible is the proposed model used to obtain salesperson performance? How many salespeople can be analyzed using this method to get the optimum performance? This paper needs proofreading</div>					
completed	Good	4 Average	3 Average	3 Good	4 Possible Accept. 2
<div>Detailed comments</div> <div>This paper is well-written and coherent. Strong abstraction because it is supported by data from the result and conclusions. Meanwhile, please add some recent references due to almost old references.</div>					

# Modeling Salesperson Performance Based On Sales Data Clustering

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## Abstract

### Document Sections

I. Introduction

II. Methodology

III. Result and  
Discussions

IV. Conclusions and  
Future Work

## Abstract:

The case study in this research is a company in Indonesia. Currently, the company needs to assess the performance of salesperson, but it does not have yet criteria for classifying the salesperson's performance. The research purpose was developing salesperson performance model based on sales data clustering. The research is adopted CRISP-DM framework. As the result, the proposed model is connected with the prior sales order database. The model grab multidimensional features and classification data label from the database. The multidimensional features was formulated through Kohonen SOM clustering evaluation result with the value of quantization error was 0.95 and topographic error value was 0.13. The best multidimensional features are product, transaction, and monthly price. It can be concluded that the dimensional combination is considered capable of representing salesperson performance. Therefore, it can be used as base criteria or features in classification. The contribution of the research is built a new model of salesperson performance for the company.